

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN ADJUSTMENT OF THE )  
RATES OF KENTUCKY- ) CASE NO. 2007-00143  
AMERICAN WATER COMPANY )

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CAC'S FIRST REQUEST FOR INFORMATION  
TO KENTUCKY-AMERICAN WATER COMPANY

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Comes now the Community Action Council for Lexington-Fayette, Bourbon, Harrison and Nicholas Counties, Inc. (CAC), by counsel, and hereby serves the following request for information on Kentucky-American Water Company:

1. How many Kentucky American Water Company residential accounts were shut off for non-payment of bills in the time period 12/1/2003 through 11/30/2004?
2. How many Kentucky American Water Company residential accounts were shut off for non-payment in the time period 12/1/2004 through 11/30/2005?
3. How many Kentucky American Water Company residential accounts were shut off for non-payment in the time period 12/1/2005 through 11/30/2006?
4. How many Kentucky American Water residential accounts received benefits through the Help To Others program or its predecessor Water for Life in each year 2003, 2004, 2005, 2006 and 2007?
5. How many Kentucky American Water residential accounts were shut off for non-payment in each year 2003, 2004, 2005, 2006 and 2007?

6. What is the total amount of funding Kentucky American Water has contributed in each year 2003, 2004, 2005, 2006 and 2007 to programs that directly assist its customers who have difficulty paying their bills?
7. How much have Kentucky American Water ratepayers, through voluntary donations given through billing statements, contributed to the Help To Others program or its predecessor Water for Life in each year 2003, 2004, 2005, 2006, and 2007?
8. How many low-income households, defined as having incomes at or below 100 percent of the federal poverty line defined by the U.S. Department of Health and Human Services, reside in the areas served by Kentucky American Water?
9. How many Kentucky American Water residential accounts are held by individuals age 65 and older?
10. What is the current, average, total monthly cost for residential customers in Fayette County?
11. The current average, total monthly residential cost, i.e., the amount reported in response to the preceding question, is what percentage of the monthly income for households of one, two, and three persons, respectively, whose incomes are at 100% of the Federal Poverty Level?
12. Based on the requested residential rate increase for Fayette County, what will be the real dollar annual increase for the average Fayette County residential customer?
13. Assuming approval of the requested residential rate increase, what will be the estimated average, total monthly cost for residential customers in Fayette County?

14. The new estimated average, total monthly residential cost, i.e., the amount reported in response to the preceding question, will be what percentage of the monthly income for households of one, two and three persons, respectively, whose incomes are at 100% of the Federal Poverty Level?

/s/ Joe F. Childers  
JOE F. CHILDERS

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**ATTORNEY FOR COMMUNITY  
ACTION COUNCIL FOR  
LEXINGTON-FAYETTE, BOURBON,  
HARRISON AND NICHOLAS  
COUNTIES, INC.**

### **CERTIFICATE OF SERVICE**

I hereby certify that a true copy of the foregoing document, in paper medium, has been served on the following persons by United States mail, and I further certify that a) the electronic version of the filing is a true and accurate copy of the document filed in paper medium, b) the electronic version of the filing has been transmitted to the Commission, c) the Commission and other parties participating in this case by electronic means have been notified by electronic mail that the electronic version of the filing has been transmitted to the Commission:

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on this the 1<sup>st</sup> day of June, 2007.

/s/ Joe F. Childers  
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